

Office Closed Effective March 18th, 2020 due to COVID-19

[Dismiss](#)

In the interest of safety of our staff and customers, I have made the decision to close the Burney Water District Office Lobby until further notice an effort to reduce the transmission risk of COVID-19. All water and wastewater operations will continue to run as normal, and there is no threat posed by COVID-19 to our water supply or delivery system. Burney Water District Staff remain available to assist customers via telephone or e-mail. Customers have the option of paying your bill online at burneywater.org OR by dropping your payment in the Drop Box located to the right. These payments will be posted promptly to your account. Please call our office staff during business hours at the District Office phone number 530-335-3582 for assistance with setting up online payments, making payment arrangements, to ask questions regarding your account, to set up or stop service, or to report water or sewer service problems. If we are unable to take your call, please leave a message and we will return your call as soon as possible. For after-hours water or sewer problems or emergencies, please call 530-238-7774. WILLIAM M. RODRIGUEZ DISTRICT MANAGER

[\(/staff\)](#)



[\(https://www.burneywater.org/\)](https://www.burneywater.org/)

[Contact Us \(/contact-us-3d4d947\)](#)

SERVING OUR CUSTOMERS

[\(/SERVICES-PAYMENTS-AND-RATES\)](#)

[PAY YOUR BILL \(/PAY-MY-BILL\)](#)

[READ YOUR METER \(/HOW-TO-READ-YOUR-METER\)](#)

[RATE AND FEE SCHEDULE \(/RATE-AND-FEE-SCHEDULES\)](#)

[WATER QUALITY \(/CONSUMER-CONFIDENCE-REPORTS\)](#)

[CONTACT US \(/CONTACT-US-3D4D947\)](#)

Services, Payments and Rates

Welcome to the Burney Water District! Our District was formed in November 1944 through an act of the California State Legislature, per Water Code §34000 et seq. A publicly elected Board of Directors governs our District and open meetings are held each month.

Our water comes from deep wells and undergoes regular testing. Each year our customers are mailed a Water Quality Report showing the results of this testing. See the Water Quality section of this website for more information.

Office and Field Services

Office hours: Monday through Friday 8:30 AM to 4:30 PM, Closed from 12:00 PM to 1:00 PM for lunch. (excluding holidays)

Field staff: For emergencies/incidents our field staff are on-call 24 hours a day and can be reached at (530) 238-7774.

Monthly meter reading and billing: Every active meter is read every month. Meters are read either via radio signal or visually/manually. Meters are usually read around the 15th of each month and takes about a week. Bills are mailed the first business day of each month and are due on the 15th of the month. Late fees apply.

Billing and Payment Services

Customer's have several options to pay their monthly bills (due by the 15th of each month):

***All debit and credit payments including online bill pay requires a \$2.00 processing fee.**

Option 1: Mail the payment and return stub to 20222 Hudson Street, Burney, CA 96013. Allow 5 (five) business days for delivery.

Option 2: Bring your payment to the District Office located at 20222 Hudson Street in Burney during normal business hours to get a receipt. You may also enclose your check or money order and deposit it into the payment drop box at the District Office during non-business hours.

Option 3: Credit and Debit card payments may be made over the phone or in the office located at 20222 Hudson Street, Burney, CA 96013. MasterCard, Visa, Discover Card and American Express are accepted. You can also pay with a debit and credit card online.

County Water Districts Principle Enabling Act

Water Code §30000 et seq.

[READ MORE »](#)

[\(/county-water-districts-principle-enabling-act\)](/county-water-districts-principle-enabling-act)

COPYRIGHT © 2020 BURNEY WATER DISTRICT
20222 HUDSON STREET, BURNEY CA 96013
TELEPHONE (530) 335-3582

[PRIVACY POLICY \(/PRIVACY-POLICY\)](/privacy-policy)

POWERED BY STREAMLINE ([HTTP://WWW.GETSTREAMLINE.COM/](http://www.getstreamline.com/)) | [SIGN IN](#)
([HTTPS://WWW.BURNEYWATER.ORG/USERS/SIGN_IN?DESTINATION=%2Fservices-payments-and-rates](https://www.burneywater.org/users/sign_in?destination=%2Fservices-payments-and-rates))